

7SIGNAL 7S6300

Wi-Fi 6/6E Sensor

User Manual & Deployment Guide

Version 1.4

PREFACE

Document scope

This document is aimed at people familiarizing themselves with the 7Signal Sensor system before deployment and to aid with the deployment. After completion of the steps in this document, the 7Signal Sensor should be installed, up and running and ready for Wi-Fi performance management.

This document does not describe how the software operates, how to configure testing or how to read the measurements. The actual use of 7Signal Sensor applications is explained in documents *7signal Sapphire Carat User Guide*, *7signal Sapphire Analyzer User Guide and 7signal Sapphire EyeQ and REST API User Guide*.

F@		
:	SUPPLIERS DECLARATION	OF CONFORMITY
Model	7S6300	
RESPONS	IBLE PARTY	
	de Road, Suite 110 ce, Ohio 44131-2217 USA	
FCC COMPL	IANCE STATEMENT:	
(1) This	complies with Part 15 of the FCC Rules. Oper s device may not cause harmful interference, rference received, including interference the	
Unauthorize	ed changes to the device may void the autho	rization to operate it.
RESPONSIE	LE PARTY SIGNATURE:	
	But	Date: September 18, 2023
CONTACT N	AME: Ted Schneider	
E-MAIL ADD	RESS: Ted.Schneider@7signal.com	

FCC:

FEDERAL COMMUNICATIONS COMMISSION INTERFERENCE STATEMENT

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/ TV technician for help.

CAUTION:

Any changes or modifications not expressly approved by the grantee of this device could void the user's authority to operate the equipment.

This equipment is a slave device, the device does not detect radar and does not support ad-hoc operation in the DFS band.

FCC regulations restrict the operation of this device to indoor use only.

The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet. Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure warning

This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provided with antenna installation instructions and transmitter operating conditions for satisfying RF exposure compliance.

ISED:

Industry Canada Equipment Standard for Digital Equipment (ICES) – Canada Compliance Statement

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-003 (B)/NMB-003(B) Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

ICES-003

CAN ICES-003(B) / NMB-003(B)

Innovation, Science and Economic Development Canada (ISED) Compliance Statement

This device complies with ISED's license-exempt RSS standard(s). Cet appareil est conforme aux normes RSS exemptes de licence d'ISED.

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d' ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) le dispositif ne doit pas produire de brouillage préjudiciable, et (2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable.

Caution:

User should also be advised that:

(i) the device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) the maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and

(iii) the maximum antenna gain permitted for devices in the band 5725-5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate. High-power radars are allocated as primary users (i.e. priority users) of the bands 5250-5350 MHz and 5650-5850 MHz and that these radars could cause interference and/or damage to LE-LAN devices.

Les utilisateurs devraient aussi être avisés que

(i) les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux;

(ii) le gain maximal d'antenne permis pour les dispositifs utilisant les bandes 5250-5350 MHz et 5470-5725MHz doit se conformer à la limite de p.i.r.e.;

(iii) le gain maximal d'antenne permis (pour les dispositifs utilisant la bande 5725-5825 MHz) doit se conformer à la limite de p.i.r.e. spécifiée pour l'exploitation point à point et non point à point, selon le cas.

De plus, les utilisateurs de radars de haute puissance sont désignés utilisateurs principaux (c.-àd., qu'ils ont la priorité) pour les bandes 5250-5350 MHz et 5650-5850 MHz et que ces radars pourraient causer du brouillage et/ou des dommages aux dispositifs LAN-EL.

The operation of this device is for indoor use only.

The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10,000 feet.

Utilisation limitée à l'intérieur seulement

utilisation interdite à bord de plateformes de forage pétrolier, de voitures, de trains, de bateaux et d'aéronefs, sauf à bord d'un gros aéronef volant à plus de 10 000 pieds d'altitude.

Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Innovation, Science and Economic Development Canada (ISED) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has also been evaluated and shown compliant with the ISED RF Exposure limits under mobile exposure conditions. (antennas are greater than 20 cm from a person's body).

informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie émise par l'appareil de sans fil est inférieure à la limite d'exposition aux fréquences radio d'ISED Canada (ISED). Utilisez l'appareil de sans fil de façon à minimiser les contacts humains lors du fonctionnement normal.

Ce périphérique a également été évalué et démontré conforme aux limites d'exposition aux RF d'ISED dans des conditions d'exposition à des appareils mobiles (antennes sont supérieures à **20** cm à partir du corps d'une personne).

CE/UK:

CE RED Compliance Statement

EU Declaration of Conformity

Hereby, **7SIGNAL, Inc.** declares that the radio equipment type **7S6300** is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: www.7signal.com/countries

CE				
EU DECLARA	TION OF CONFORMITY			
PRODUCT IDENTIFICATION: 756300				
PRODUCT DESCRIPTION: Wi-Fi 6/6E	Sensor			
TRADEMARK: 75IGNAL®				
HARDWARE VERSION: V1				
SOFTWARE VERSION: 18.41				
DESDONSIBLE DADTY				
RESPONSIBLE PARTY 7SIGNAL, Inc. 6155 Rockside Road, Suite 110 Independence, Ohio 44131-2217 USA (216) 777-2900 7SIGNAL, Inc. declares that the product is compliant with the relevant standards listed below in				
accordance with the radio equipment	+			
Essential Requirements	Applied Standard			
Art 3.1 (a) Health Art 3.1 (a) Safety	EN IEC 62311:2020 EN 62368-1 2014			
Art 3.1 (b) EMC	EN 301 489-1 V2.2.3(2019-11)			
Are 3.1 (b) Ellio	EN 301 489-17 V3.2.4(2020-09)			
	EN 55032:2015/A1:2020. Class B			
	EN 55035:2017/A11:2020			
Art 3.2 Radio	EN 300 328 V2.2.2 (2019-07)			
	EN 301 893 V2.1.1(2017-05)			
	EN 300 440 V2.2.1(2018-07)			
	EN 303 687 V1.1.1 (2023-06)			
The Notified Body TIMCO Engineerin Module: 8] Certification number: E1177-233519	g, Inc., with Notified Body number 1177, performed: [applicable			
CONTACT NAME: Ted Schneider				
E-MAIL ADDRESS: ted.schneider@7signal.com				
RESPONSIBLE PARTY SIGNATURE:				
Name: Ted Schneider Títle: CTO	Date: November 28, 2023			

CE WiFi 6E

This device is intended for indoor use only when operating in the frequency range 5945 to 6425 MHz which is applicable in countries that support WiFi 6E.

UK Declaration of Conformity

Hereby, **7SIGNAL**, **Inc.** declares that the radio equipment type **7S6300** is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Regulations 2017. The full text of the UK Declaration of Conformity may be found at h at the following internet address: www.7signal.com/countries

The device is restricted to indoor use only when operating in the 5150 to 5350 MHz frequency range.

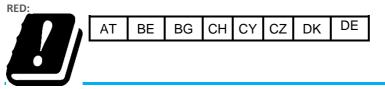
UK			
UK DECLARATI	ON OF CONFORMITY		
PRODUCT IDENTIFICATION: 756300			
PRODUCT DESCRIPTION: Wi-Fi 6/6E	Sensor		
TRADEMARK: 75IGNAL®			
HARDWARE VERSION: V1			
SOFTWARE VERSION: 18.41			
RESPONSIBLE PARTY			
7SIGNAL, Inc. 6155 Rockside Road, Suite 110			
Independence, Ohio 44131-2217 USA			
(216) 777-2900			
7SIGNAL, Inc. declares that the produ accordance with the Radio Equipmen	ct is compliant with the relevant stand Regulations 2017/51, 2017/1205)	ards listed below in	
accordance with the Radio Equipmen			
Essential Requirements	Applied Standard		
Art 6.1(a) Health	EN IEC 62311:2020		
Art 6.1(a) Safety	EN 62368-1 2014		
Art 6.1(b) EMC	EN 301 489-1 V2.2.3(2019-11)		
	EN 301 489-17 V3.2.4(2020-09)		
	EN 55032:2015/A1:2020, Class B		
	EN 55035:2017/A11:2020		
Art 6.2 Radio	EN 300 328 V2.2.2 (2019-07)		
	EN 301 893 V2.1.1(2017-05)		
	EN 303 687 V1.1.1 (2023-06)		
	IR 2030 (March 2023)		
The Notified Body TIMCO Engineering, Inc., with Notified Body number 1177, performed: [applicable Module: B] Certification number: U1177-232348			
CONTACT NAME: Ted Schneider			
E-MAIL ADDRESS: ted.schneider@7signal.com			
RESPONSIBLE PARTY SIGNATURE:			
7Sel			
120			
	Dat	te: November 28, 2023	
Name: Ted Schneider			
Title: CTO			

UKCA WiFi 6E

The device is restricted to indoor use only when operating in the 5925 to 6425 MHz frequency range.

RF Exposure warning

This device meets the EU requirements (2014/53/EU) on the limitation of exposure of the general public to electromagnetic fields by way of health protection.



V

EE	EL	ES	FI	FR	HR	HU	IE
IS	IT	LT	LU	LV	MT	NL	PL
PT	RO	SI	SE	SK	NI		

UKCA:



CECK

All operational modes:

CE.		
Technologies	Frequency range (MHz)	Max. Transmit Power
WLAN 2.4 GHz	2412-2472 MHz	19.92 dBm
WLAN 5 GHz	5180-5240 MHz	22.68 dBm
WLAN 5 GHz	5260-5320 MHz	22.79 dBm
WLAN 5 GHz	5500-5700 MHz	22.52 dBm
WLAN 5 GHz	5745-5825 MHz	13.55 dBm
WLAN 6 GHz	5945~6425 MHz	22.61 dBm

UK:

Technologies	Frequency range (MHz)	Max. Transmit Power
WLAN 2.4 GHz	2412-2472 MHz	19.92 dBm
WLAN 5 GHz	5180-5240 MHz	22.68 dBm
WLAN 5 GHz	5260-5320 MHz	22.79 dBm
WLAN 5 GHz	5500-5700 MHz	22.52 dBm
WLAN 5 GHz	5745-5825 MHz	22.71 dBm
WLAN 6 GHz	5945~6425 MHz	22.61 dBm

Notes to the user

Any unauthorized modification of 7signal products may result in a violation of FCC requirements which would void the user's authority to operate the equipment.

- The FCC ID for the 7Signal Model 7S6300 (Wi-Fi 6E) Sensor is YLF7S6300
- RoHS and REACH Compliant

Contact information

Contact us at 7SIGNAL

- by mail: •
- by email: •
- by phone: • support: •
- 6155 Rockside Road, Suite 110, Independence, Ohio 44131, USA
- info@7signal.com 216-777-2900
- https://www.7signal.com/request-support

TABLE OF CONTENTS

(hold Ctrl+Left Click on text to jump to page)	
1 7signal Sensor solution	1
1.1 Solution Overview	2
1.2 802.11ax (Wi-Fi 6E) Gigabit Indoor Sensor Model 7S6300	2
2 Requirements	3
2.1 Sonar server requirements	
2.2 Firewall settings	
2.3 GDPR compliance	
	4
3 7signal Sensor Connectivity 3.1 Communication security	
3.2 SSH for Sensors (Eyes)	
5.2 5511101 Selisors (Lyes)	
4 Installing 7signal Sensors	
4.1 Setting up Sensors	
4.1.0 Change default SSH password	
4.1.1 Static IP address configuration	
4.2 Configuring Sensors to connect a Carat server	
4.2.0 Manual configuration	
4.2.1 DHCP based configuration	
4.2.2 DNS redirector based configuration	
4.3 Mounting The Sensor	
4.3.1 Wall Mounting the 7S6300 Sensor	
4.3.2 Ceiling T-Bar Mounting the 756300 Sensor	
4.4 Installing and upgrading 7signal Sonar software	
	16
4.4.1 Eye upgrade (Configurator)	
4.4.2 Eye upgrade (command line)	
4.4.2 Eye upgrade (command line) 5 Log Settings	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 6.1 Sonar 6.2 Eye 	
 4.4.2 Eye upgrade (command line) 5 Log Settings	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line) 5 Log Settings	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 6.1 Sonar 6.2 Eye 7 Troubleshooting 7.1 7S6300 Eye fails to connect on PoE+ 7.2 No access to Sonar server, active test failed 8 Command-line utility for Eye 8.1 Overview 8.2 7config ip command group 8.3 Keys command group 8.4 AP command group 	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 6.1 Sonar 6.2 Eye 7 Troubleshooting 7.1 756300 Eye fails to connect on PoE+ 7.2 No access to Sonar server, active test failed 8 Command-line utility for Eye 8.1 Overview 8.2 7config ip command group 8.3 Keys command group 8.4 AP command group 8.5 Conn command group 	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line)	
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 6.1 Sonar 6.2 Eye 7 Troubleshooting 7.1 756300 Eye fails to connect on PoE+ 7.2 No access to Sonar server, active test failed 8 Command-line utility for Eye 8.1 Overview 8.2 7config ip command group 8.4 AP command group 8.5 Conn command group 8.6 Run command group 8.7 Txp command group 8.8 Log command group 	16 17 17 17 17 17 18 18 18 18 19 19 19 19 20 20 20 20 20 20 20 21 21 21 21 22 23 24
 4.4.2 Eye upgrade (command line)	16 17 17 17 17 17 18 18 18 18 19 19 19 19 20 20 20 20 20 20 20 21 21 21 21 22 23 24
 4.4.2 Eye upgrade (command line) 5 Log Settings 5.1 Eye log files 5.1.0 Application logs 5.1.1 System logs 6 Sapphire Process Management 6.1 Sonar 6.2 Eye 7 Troubleshooting 7.1 756300 Eye fails to connect on PoE+ 7.2 No access to Sonar server, active test failed 8 Command-line utility for Eye 8.1 Overview 8.2 7config ip command group 8.4 AP command group 8.5 Conn command group 8.6 Run command group 8.7 Txp command group 8.8 Log command group 	16 17 17 17 17 17 18 18 18 18 18 19 19 19 19 20 20 20 20 20 20 20 20 20 20

viii

9.3 Ful	ll Factory Reset	26
10 Over-th 10.1 H	ne-air mode (OTA) ow to Setup the 7S6300 for OTA Mode	
Appendix /	A. Logical connections	
Appendix	B. Bandwidth requirements	
I.	Eye – Sonar	
11.	Eye – Carat/Carat – Eye	
111.	Analyzer server – Analyzer client (browser)	
Appendix	C. LED Indicator State table	
Appendix D. DOCUMENT VERSION TABLE		

1 7SIGNAL SENSOR SOLUTION

7Signal Sensors (Sapphire Eyes) provide a way to continuously and automatically measure the health and quality of a wireless network from the user's perspective. Companies and their business processes are becoming increasingly dependent on the performance and service quality of their wireless networks. Thanks to the Sensor, previously called "Sapphire" solution, companies can integrate the quality management of wireless networks with their existing IT and communications technology services. 7Signal systems use Wi-Fi radio sensors to monitor performance and quality in WLAN networks. It also monitors the surrounding radio frequency environment. The performance of the customer's network is tested against the 7Signal Sonar, a test server that helps simulate client activity on the network. Interactive tests, Sensors and parameters for automatic measurement are managed with a centralized application called the Sapphire Carat. The measurement results are reported by Sapphire EyeQ Dashboard and detailed analysis can be performed with Sapphire Analyzer. All functionalities can be accessed through Sapphire EyeQ which is a central console for 7Signal Sensors.

The 7S6300 Sensor continuously monitors the selected WLAN channels via passive listening, which does not have an impact on network performance. It can also emulate a client device in the target network and use the network and the services provided through it. By analyzing the measurement results, the solution can detect network performance and quality-of-service (QoS) issues. The solution can also produce proactive statistics on the predicted user experience of network performance, which enables the company to increase network capacity before the users notice a loss of performance.

In user emulation tests, also known as active tests, the Sensor connects to the Sonar over the wireless network and uses it like an ordinary production service. The usage may include TCP file transfers, browser downloads, wireless VoIP calls, or connections to another production server. Sensors test the end-user experience by examining the entire data chain from the client to the production service. Active tests can monitor the network even when there are no users in the network. This makes it possible to forecast performance problems and take corrective actions before the service level suffers. Active tests show the availability and quality of services offered over the network and they help administrators see why some applications with their various demands for network performance do not work as expected in the network or some of its areas. When problems occur, active tests can also aid in locating the problem area in the network topology, which often includes WLAN, LAN, and WAN elements.

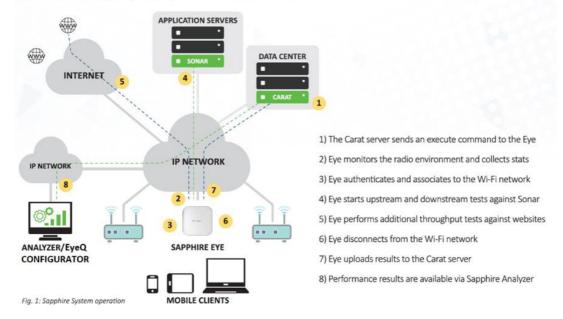
The key differentiators of 7signal Sensors are user emulation, superb coverage, continuous monitoring, and visibility of network health. Other solutions are often based on monitoring the access point settings. As a result, they do not give any indication of the service quality experienced by the end user. In such limited solutions, the service quality parameters measured are the same as in wired networks. Sensors, by contrast, produce a comprehensive picture of the radio connection quality, where delay, number of retransmissions, and packet loss are taken into account, in addition to other commonly measured parameters.

7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

1.1 Solution Overview

The 7signal quality monitoring solution consists of the 7S6300 (& Eye) sensors, Sonar test servers, the Sapphire Carat management software, and Sapphire web applications for viewing and reporting on the results.

The Sapphire Enterprise setup consists of Sapphire Eye sensors, Carat Analytics Engine software and Sonar Test Server software. The basic principles of operation are described below:



1.2 802.11ax (Wi-Fi 6E) Gigabit Indoor Sensor Model 7S6300

802.11ax Wi-Fi 6E version sensor has the following main features (partly optional):

- Mechanical parts injection molded polycarbonate plastic top and cast Aluminum base
- 2.2GHz Quad-Core IPQ8072A computer, 1GB eMMC Flash memory, 1GB DDR4 SDRAM
- Gigabit Ethernet 1x 10/100/1000/2500/5000Mbps RJ45 Port
- Power Over Ethernet (PoE+)
- Gigabit WLAN radios, 802.11 ax support (2.4 GHz, 5GHz, 6GHz Bands)
- Spectrum Analyzer operational over 2.4GHz, 5GHz and 6GHz Wi-Fi 6E bands
- 4x4 broadband (2.4GHz to 7.125GHz omni antennas 360° in horizontal directions
- Reset button
- LED status Indicators
- Operating Temperature Range: 0°C (32°F) to 40°C (104°F)

2 REQUIREMENTS

2.1 Sonar server requirements

Sonar is the end-point software for Sensor active tests. The Sonar server software runs on the Linux operating system and can be installed on a dedicated server or virtual environment. Information about Sonar server requirements can be found here: <u>https://www.7signal.com/info/sonar-endpoint</u>

2.2 Firewall settings

Information about firewall settings can be found here: https://www.7signal.com/info/se-ports-and-protocols

2.3 GDPR compliance

Important: If GDPR mode is set on, the Sapphire server must be located in an EU country, or be otherwise certified compliant, e.g. Privacy Shield in US. Important compliance GDPR information can be found in Carat User Guide.

Due to EU General Data Protection Regulation (GDPR), it is extremely important that, in addition to other measures you take to comply with the GDPR, you configure Sapphire so that your compliance with GDPR is not adversely affected. Sapphire provides two modes for GDPR operation: on or off:

- When GDPR is off, Sapphire does not collect any client data from Eyes located in EU countries. This is the default mode.
- When GDPR is on, Sapphire collects client data from all countries, including EU.
- If GDPR mode is set to off, it is still possible to enable it on at Organization level.

3

3 7SIGNAL SENSOR CONNECTIVITY

3.1 Communication security

All connections containing meaningful traffic are encrypted. The cryptographic protocols used are TLS and SSL. The PKI infrastructure (certificates) are used throughout the solution.

3.2 SSH for Sensors (Eyes)

Static IP address configuration can be done with the Eye CLI 7config utility. Sensor (Eye) firmware can also be managed with SSH (not recommended normally).

4

4 INSTALLING 7SIGNAL SENSORS

4.1 Setting up Sensors

4.1.0 Change default SSH password

The Sensor (Eye) root default password is '7signal'. It is strongly advised to change this password as it is a factory default for every sensor unit. The default password is "7signal".

Step 1: Connect to the Sensor (Eye) unit

ssh root@<Eye IP address>

Step 2: Change the password by using passwd command

passwd

Enter new password

4.1.1 Static IP address configuration

By default, The Sensors have DHCP enabled on their Ethernet interface. In order to configure a static IP address to an Eye:

Step 1: Connect to the Sensor (Eye) unit

ssh root@<Eye IP address>

Step 2: Configure IP settings

Set the IP address of the Eye management interface. **DO NOT REBOOT** between configuration steps below.

Type N to "IP configuration changed. Do you want to activate new configuration by restarting Eye services (otherwise, the new configuration will be activated after next boot) [Y/n]?"

7config ip set addr <IP address>

Set the network mask of the Eye management interface:

7config ip set mask <dot-format-mask>

Set the port of the Eye management interface (optional – default is TCP/7999):

7config ip set port <port>

Verify all the entered settings with the 'show' command:

7config ip show

Disable DHCP

#7config ip set dhcp off

Step 3: Reboot Eye unit

Reboot the Eye unit to make the changes effective:

reboot

7SIGNAL, Inc., 6155 Rockside Road, Suite 110, Independence, Ohio 44131, USA, 216-777-2900, info@7signal.com, www.7signal.com

4.2 Configuring Sensors to connect a Carat server

The Sensors can be configured to connect to Carat by several ways:

- 1. Manual configuration. The Carat server IP address, port numbers and organization name are configured for each Eye by using 7config utility
- 2. DHCP based configuration. The Sensors obtain the Carat IP address, port numbers and organization name by utilizing DHCP options 60 and 43 as described below.
- 3. DNS redirector based configuration. The Sensors obtain Carat IP address, port numbers and organization name by utilizing specially configured DNS server as described below.

If the Eye is not already provisioned in the Carat server configuration, the Carat server will add the Eye automatically to its network topology configuration. The following rules are applied:

- 1. Sensors must have been registered to Carat¹.
- 2. The Eye will be added to the Default Service Area.
- 3. If a Default Service Area has not been defined, it will be created to first Location of the Organization.
- 4. If there are no Locations configured yet, a Location named "Default" will be created.
- 5. If there are no Organizations configured yet, an Organization named "Default" will be created.

4.2.0 Manual configuration

- 1. Login to the Eye unit using SSH
- 2. Configure Carat IP address (manual configuration does not support DNS names) and port numbers by issuing "7config conn carat set" command:

7config conn carat set <*Carat server IP address>:*<*Carat server port, typically* 7799>:<*Carat server default port, typically* 7800²>[:<*Organization name to which the Eye belongs to*³>]

3. Reboot Eye unit:

reboot

An example:

7config conn carat set 192.168.10.10:7799:7800:7SignalSolutionsInc

After reboot, the Eye establishes a connection to the Carat server on IP address 192.168.10.10 in the example above. If the Eye is not already in the Carat server configuration, it will be added to the organization 7signalSolutionsInc.

4.2.1 DHCP based configuration

Sensors can obtain Carat server connection information by utilizing DHCP options 60 and 43. A company DHCP server needs to be configured to respond to DHCP option 60. The Sensors send DHCP option 60 with vendor-class-identifier "SevenSignal-Eye" when they request an IP address for their Ethernet interface. The DHCP server must respond with DHCP option 43, vendor option space must be "SevenSignal".

The Differ server must respond with Differ option 43, vendor option space must be Severoignar.				
Options for Carat connection information are:				
Option name	Description	Value type		
SevenSignal carat-address	Carat server IP address	in-address		

Option name	Description	Value type
SevenSignal.carat-address	Carat server IP address	ip-address
SevenSignal.carat-port	Carat server port, typically 7799	unsigned integer 16
SevenSignal.carat-default-port	Carat server default port (Eyes connect to this port initially), typically 7800	unsigned integer 16
SevenSignal.carat-organization	Organization name (optional)	string

For ISC DHCP server, the content of the DHCP server configuration file would be like the following:

¹ See Carat User Guide

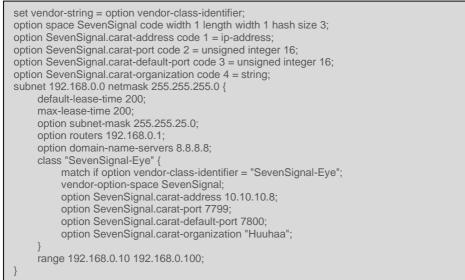
² The default port is the TCP port to which new Eyes connect initially. When Eye setup phase is complete, Eye will connect to port 7799.

³ If the organization name has space characters, escape them by using "\" character. I.e. "My Company" would be "My\ Company"

For DHCP server in Windows Server 2012 R2 Standard, below are the steps to configure the DHCP server. The premise is that DHCP is already installed on Windows server and DHCP scope is setup.

1. Define Vendor Classes

- In Server Manager, navigate to "Tools -> DHCP" to launch DHCP server window.
- From left-side navigation bar, select the windows server. Right-click "IPv4" and select "Define Vendor Classes".
- Click "Add" to add vendor class "SevenSignal-Eye", which was used by Sensors to request for Carat server configurations.



	Edit Class	? X
Display name: SevenSignal-Eye Description: Eye uses this vendi	oer class to request for Ca	rat server configurations
	Binary: 76 65 6E 53 69 6C 2D 45 79 65	
		OK Cancel

• Add another vendor class "SevenSignal", which was used by DHCP server to send Carat server configurations to Sensors.

7SIGNAL
7S6300
User
Manual
୧୦
7SIGNAL 7S6300 User Manual & Deployment Guide Version 1
Guide
Version
1.4

	Edit Class	? X
Display name: SevenSignal Description: DHCP server uses t	his vendor class when it sends	s Carat configuration t
ID: 0000 53 65 0008 6E 61	Binary: 76 65 6E 53 69 67 6C	ASCII: SevenSig nal
	OK	Cancel

2. Set Predefined Options

- Right-click "IPv4" and select "Set Predefined Options".
- Choose "SevenSignal" from Option Class pull-down menu. Add the following four policies under this class:

Name	Data type	Code	Value
carat-address	IP Address	1	<carat_server_ip_address></carat_server_ip_address>
carat-port	Word	2	7799
carat-default-port	Word	3	7800
carat-organization	String	4	<organization_name></organization_name>

3. Add policy

- From left-side navigation bar, select "Policies" under "Scope". Right-click it and select "New Policies".
- Type in a Policy name, for example, "Send Carat configuration to Eyes". Click Next.
- Add the following condition: Criteria: Vendor Class Operator: Equals Value: "SevenSignal-Eye"

Add/Edit Condition
Specify a condition for the policy being configured. Select a criteria, operator and values for the condition. <u>Oriteria:</u> Vendor Class <u>Operator:</u> Equals
Value(s)
Value: SevenSignal-Eye ▲ Add □ Prefix wildcard(*) ▲ Append wildcard(*) □ Append wildcard(*) ■ [SevenSignal-Eye ■ ■ □ Image: SevenSignal-Eye ■
Ok Cancel

Click Ok and then Next.

- Configure an IP address range for the Policy.
- Configure Settings for the policy.
 - 1) Select "006 DNS servers" under "DHCP Standard Options". Add DNS servers according to your network configurations.
 - Select "043 Vendor Specific Info" under "DHCP standard Options". Option 43 is in TLV format: <tag id> (byte) <tag length> (byte) <data vector>. For example, is options set in Step 2 are:

Code	Data type	value
1	IP Address	10.9.0.21
2	Word	7799
3	Word	7800
4	String	TestTest

In TLV format, they are:

Tag ID	Tag length	data vector
01	08	0a 09 00 15
02	02	1e 77
03	03	1e 78
04	08	54 65 73 74 54 65 73 74

Binary value to input in 043 is "01 08 01 09 00 15 02 02 1e 77 03 02 1e 78 04 08 54 65 73 74 54 65 73 74".

	Send Carat configu	uration to Eyes Propertie	es ? x
General Co	nditions IP Address Range	Options DNS	
Vendor clas	s: DHCP Standar	d Options	•
Available (Options	Description	^
	P Servers	Addresses of Ne	twork Time Pr
	ndor Specific Info	Embedded vend	
	NS/NBNS Servers (BIOS over TCP/IP NBDD	NBNS Address(e NetBIOS over Ti	
<		NPIBILIS INPL I	>
Data entry	, <u> </u>		
Data:	Binary:	ASCII:	
0000 0008 0010 0018	01 04 0A 09 00 15 1E 77 03 02 1E 78 54 65 73 74 54 65	02 02 04 08 .wx. 73 74 TestTest	
		OK Canc	el Apply

3) Choose "SevenSignal" from Vendor class pull-down menu, select options 001, 002, 003, and 004 under this class. Click Next, and then click Finish. The policy is added.

4.2.2 DNS redirector based configuration

The Eyes can obtain their Carat server connection information from a specially configured DNS server, called a DNS redirector service.

DNS redirector service can be hosted by the Carat server itself, or any other (Linux) host accessible for Eyes.

The DNS redirector service has a record for each Eye. The record contains the IP address of the Carat server as an A record, and port numbers and organization name as TXT records.

If an Eye has been configured to get Carat connection information from DNS redirector service, it will send a DNS query targeted to the DNS redirector service. The queried is formed as follows:

Eye-<MAC address separated by dashes>.eye.7signal.com

The DNS redirector server configuration has an entry for Eye:

- A record contains the IP address of the Carat server
- Three TXT records contain port number, default port number and organization information.

DNS redirector server configuration

The following instructions apply to ISC bind DNS server

- 1. Install **bind** package by using yum in a Linux system which will be hosting DNS redirector service.
- 2. Edit configuration file /etc/named.conf. The most important parts are:
 - a. DNS server listen addressb. Zone information block

Zone information defines e.g. the DNS suffix from which the Eyes will search the Carat connection information:

zone "eye.7signal.com" {
 type master;
 file "eye.7signal.com.zone";
 };

Example named configuration file /etc/named.conf:

```
11
// named.conf
//
// Provided by Red Hat bind package to configure the ISC BIND named(8) DNS
// server as a caching only nameserver (as a localhost DNS resolver only).
// See /usr/share/doc/bind*/sample/ for example named configuration files.
//
options {
     listen-on {
          192.168.10.1;
          };
     listen-on-v6 port 53 { ::1; };
                  "/var/named";
     directory
                 "/var/named/data/cache_dump.db";
     dump-file
     statistics-file "/var/named/data/named_stats.txt";
     memstatistics-file "/var/named/data/named_mem_stats.txt";
     recursion yes;
     dnssec-enable yes;
     dnssec-validation yes;
     dnssec-lookaside auto;
     /* Path to ISC DLV key */
     bindkeys-file "/etc/named.iscdlv.key";
     managed-keys-directory "/var/named/dynamic";
     also-notify {
         };
};
logging {
     channel default debug {
          file "data/named.run";
          severity dynamic;
     };
};
zone "." IN {
     type hint;
     file "named.ca";
};
include "/etc/named.rfc1912.zones";
include "/etc/named.root.key";
zone "eye.7signal.com" {
     type master;
     file "eye.7signal.com.zone";
     };
```

3. Create zone configuration file. Zone information files are located in directory /var/named. In this example, the name of the zone information file must be eye.7signal.com.zone.

Example eye.7signal.com zone file /var/named/eye.7signal.com.zone

4 Installing 7signal Sensors

\$ORIGIN e \$TTL 8640	ye.7signal.com. 0
; @ IN	SOA dns.eye.7signal.com. hostmaster.7signal.com (2001062304 21600 3600 604800 86400)
;	IN NS dns.eye.7signal.com. ignal.com. IN A 192.168.10.1 F4-EE-00-33.eye.7signal.com. IN A 10.10.10.8 ; Carat IP address IN TXT "carat-port=7799" ; Carat TCP port IN TXT "carat-default-port=7800" ; Carat TCP port for default connections IN TXT "carat-organization=7signal" ; Organization in Carat configuration

When configuring an Eye that should receive Carat connection information from the DNS redirector, add a new record to the end of the file:

Eye-<*Eye Ethernet MAC Address>*.eye.7signal.com. IN A <*Carat IP address>*

IN	TXT	"carat-port=7799"

IN TXT "carat-default-port=7800" IN TXT "carat-organization=<Car

TXT "carat-organization=<Carat organization to which the Eye is

added>"

After adding a new record to zone file, the named server needs to be restarted:

service named restart

7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

4.3 Mounting The Sensor

The 6300 mounting kit contains 3 optional brackets. Two are clip-on suspended ceiling T-Bar mounting brackets for either 1" wide rails or 9/16" rails. The third bracket is for screw mounting to either a wall or to a solid ceiling. Furthermore, it may be used as a pole or mast mount by strapping it to the pole using the included tie wraps inserted through slots in the sides of the wall bracket.



4.3.1 Wall Mounting the 7S6300 Sensor

The 7S6300 may be screw-mounted on a wall (or ceiling) using the wall bracket shown below with two Philips screws holding it in place.



Connect the Ethernet cable or other port wires to the port(s) and slide the unit downward onto the wall bracket until it latches in place.

A third mounting bracket is included that fits 9/16'' ceiling T-bars (as well as the 15/16'' wider T-bar bracket.

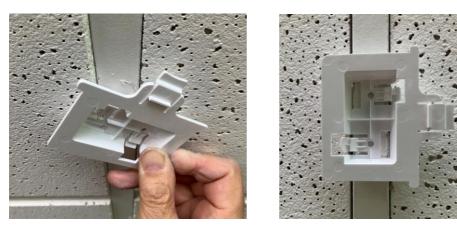




4.3.2 Ceiling T-Bar Mounting the 7S6300 Sensor

Two different sizes of T-Bar mounts are included, for 1 inch (15/16-inch) T-Bar, or 9/16-inch T-Bar.

Twist and Snap the T-Bar bracket onto a suspended ceiling T-Bar at the desired location.



Plug in the network cable or other port cables and slide the unit onto the ceiling bracket until the latch clicks in place.



Ensure the Sensor is securely latched in place. The mounting is complete.

Verify the signal levels from the far end access points

4.4 Installing and upgrading 7signal Sonar software

Installation and upgrade instructions can be found here: https://www.7signal.com/info/sonar-endpoint

4.4.1 Eye upgrade (Configurator)

Eye SW upgrade by using Configurator is covered in Carat User Guide.

4.4.2 Eye upgrade (command line)

Step 1: Copy the Eye SW installer to the Eye:

scp 7signal-Eye_XX.YY.COLTRANE.ipk root@</P_address>:/tmp

Step 2: Login to Eye:

ssh root@<eye_ip_address>

Step 3: Install the Eye new SW package:

[root@Eye]# cd /tmp [root@Eye]# opkg install 7signal-Eye_XX.YY.COLTRANE.ipk

IMPORTANT: DO NOT REBOOT OR UNPLUG POWER AFTER THE INSTALLER HAS FINISHED. The sensor will reboot automatically.

5 LOG SETTINGS

5.1 Eye log files

NOTE: As this is for Eye logging, all the below commands are to be entered at the prompt of the Eye, not on the Carat or Sonar server.

5.1.0 Application logs

By default, application logs are stored to rotating log files in RAM file system /tmp directory. The name of the log file is /tmp/7signal.log.

The logging can be directed to a persistent storage with 7config log – command. The name of the log file is then /var/log/7signal.log.

The log file can be followed in real-time with the following command:

7config log f

To show the current log file, execute the command:

7config log view

To change logging to persistent storage, issue the following command:

7config log set target persistent

To change logging back to RAM file system, use the following command:

7config log set target buffer

The following command shows the log level and log target information:

7config log show

5.1.1 System logs

System logs are always to written to persistent storage. The name of the log file is /var/log/syslog.

6 SAPPHIRE PROCESS MANAGEMENT

6.1 Sonar

Sonar is a service on Linux systems:

#7sonar <parameter-from-the-bullet-list>

- o start
- o stop
- o restart
- o status

6.2 Eye

NOTE: The following command requires an SSH session into the Eye.

The utility 7config controls the Eye configuration. See more details for the tool in chapter 8. The process is controlled with command group *run*.

7config run <parameter-from-the-bullet-list>

- o start
- o stop
- o restart
- o status

7 TROUBLESHOOTING

7.1 7S6300 Eye fails to connect on PoE+

- 1. Check Ethernet is plugged into a PoE+ switch or power injector
- 2. Check Ethernet port is 5GbE or lower (not 10GbE)
- 3. At bootup wait 20 seconds, then amber Power indicator should light up
- 4. One minute later, the blue Network indicator starts flashing
- 5. The Network indicator will turn on solid when it starts running tests
- 6. The LED error indications are tabulated in Appendix C

7.2 No access to Sonar server, active test failed

- Check that Sonar server is configured correctly to Carat (Manage | Test endpoints)

 a. IP address and Sonar port
- 2. Check the process at the Sonar host with the command
 - a. service 7signalSonar status
 - b. One can remotely telnet or http <sonar-ip-addr> <port-default-80>
 - i. Sonar opens the connection and closes it after 1 second of idle time or displays XML Error.
- 3. Check Sonar log for error messages
- 4. Check that Sonar ports are open on the firewall(s)
- 5. Check that the WLAN encryption key has correct definition (or run a Manual test selecting the Eye Ethernet Interface to narrow down the problem).
- 6. Check that the key is bound to the managed network
- 7. Check connectivity options and requirements for Eye and Sonar

8 COMMAND-LINE UTILITY FOR EYE

8.1 Overview

7config is a command line utility for configuring various things on the Eye unit. Commands are divided into command groups so that each group contains one or more commands. A command may also have an argument and a value.

Currently supported command groups are the following:

- ip: IP address management.
- keys: Key storage management.
- ap: Access point configuration storage management.
- conn: Connection management.
- run: Software run-state management.
- txp: External antenna configuration.
- log: Log configuration
- iface: Global interface management.
- verify: System verification.

Command group specific help can be shown with command:

7config <group> help

General help can be shown with command:

7config help

8.2 7config ip command group

This command group contains commands for configuring IP configuration of the Eye Ethernet interface. Currently, it is possible to show the current IP configuration, set IP address, network mask and default gateway address (or alternatively, use DHCP configuration) of the management interface. It is also possible to take a backup from the current IP configuration, and restore the configuration from the backup.

```
7config ip <CMD> <ARG> [VALUE]
'set' command arguments:
         Set IP address of management interface (eth0)
  addr
        VALUE = Valid IPv4 address
          Set netmask of IP address of management address
  mask
        VALUE = Valid IPv4 netmask in dotted format
             (x.x.x.x)
  port
         Set management port
        VALUE = TCP port number
  gateway Set IP address of default gateway (optional)
        VALUE = Valid IPv4 address
             or 'remove' to remove configured gateway
          Set DHCP on/off
  dhcp
        VALUE = on|off
'show' command arguments: none
'backup' command arguments:
  create Create backup from existing IP configuration.
```

restore Restore IP configuration from backup.

Examples:

7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

20

Setting IP address of the management interface:

7config ip set addr <IP_address>

Setting network mask of the management interface:

7config ip set mask <mask_in_dotted_format>

Setting port of the management interface:

7config ip set port <IP_address>

Create backup from current IP configuration:

7config ip backup create

Restore IP configuration from a backup:

7config ip backup restore

Show current IP configuration:

7config ip show

8.3 Keys command group

This command group contains command for managing WLAN network keys stored on the Eye unit. Currently, the only supported operation is to destroy all WLAN keys from the Eye.

7config keys destroy

8.4 AP command group

This command group contains commands for managing the Access Point information stored to the Eye unit. Currently, the only supported operation is to destroy all Access Point information on the Eye.

7config ap destroy

8.5 Conn command group

This command group contains commands for managing encryption settings of management traffic between the Eye unit and Carat server, and command for configuring the Carat server connection information (how the Eye can connect to a Carat server).

```
7config conn <CMD> <ARG> [VALUE]
'cert' command arguments:
         Set management connection encryption certificate file.
  set
        VALUE = Certificate file name. File must reside
             in /nand/etc/certificates directory.
           Show current encryption certificate file name.
  show
  install Install certificate from certificate archive.
        VALUE = Archive name (<prefix>-7signal-certs.tar.gz)
'pwd' command arguments:
         Set encryption certificate password.
  set
  install Install password from password archive.
        VALUE = Archive name (<prefix>-7signal-pwds.tar.gz)
'encryption' command arguments:
  install Install encryption certificate and password
        from combined certificate and password archive.
```

VALUE = Archive name (<prefix>-7signal-all.tar.gz) 'ssh' command arguments: show Show SSH public key or tunnel configuration. 'show key': Show SSH public RSA key. 'show tunnel': Show tunnel configuration. set tunnel Set SSH tunnel configuration.</prefix>
Set tunnel state:
'set tunnel state <enabled disabled>' Set Carat server address:</enabled disabled>
'set tunnel carat <address host="" name="">'</address>
Set user name in Carat server:
'set tunnel user <username>'</username>
Set local Eye management connection TCP port number: 'set tunnel ltcpp <port>'</port>
Set local Eye SSH port number:
'set tunnel lsshp <port>'</port>
Set remote Eye management connection port number
in Carat server: 'set tunnel rtcpp <port>'</port>
Set remote Eye SSH port number in Carat:
'set tunnel rsshp <port>'</port>
'carat' command arguments:
show Show Carat configuration.
set Set Carat configuration manually:
VALUE=Carat connection information in following format:
<pre></pre>
remove Remove Carat configuration.
'dns' command arguments:
show Show 7signal DNS server information.
set Set 7signal DNS server name/address
VALUE=DNS name or IP address of 7signal DNS server. remove Remove 7signal DNS configuration. Defaults to
'dns.7signal.com'
force Force DNS. Eye will wait until it gets Carat configuration
from DNS server.
VALUE= <on> <off></off></on>

Examples

Install certificate from certificate package:

7config conn cert install <certificate package file>

Install password from password package:

7config conn pwd install <password package file>

Configure Eye to connect a Carat server:

7config conn carat set 192.168.10.10:7799:7800:SomeCompany

Configure Eye to connect a Carat server by using DNS redirector service

7config conn dns set <IP address/DNS name of DNS redirector service>

8.6 Run command group

This command group contains commands for managing Eye software run-state. Currently supported operations are to ask current status of the software, to start, stop and restart the software, activate

7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

22

software version, show installed version, uninstall a software version, and to reconfigure Eye unit without restarting it.

7config run <CMD> [ARG] status Show status of Eye software. start Start Eye software. Stop Eye software. stop restart Restart Eye software. reconfig Reconfigure unit and restart Eye software. Show active software version. show list List installed software versions. activate Activate software version. Example: 7config run activate 02.80 Activates version 2.80 Uninstall Eye software version. remove Example: 7config run remove 02.61 Uninstalls SW version 2.61

Examples:

Query status of the Eye software:

7config run status

Start the Eye software:

7config run start

Stop the Eye software:

7config run stop

Restart the Eye software:

7config run restart

List installed Eye softwares:

7config run list

Reconfigure the Eye:

7config run reconfig

8.7 Txp command group

This command group contains commands for showing and setting of TX power related parameters. Currently supported operations are showing of TX power settings, setting default TX power, setting gain of an external antenna and setting cable loss of the external antenna.

7config txp[ARG] [VALUE]'show' command arguments:
defaultShow default TX power.extShow configured gain of external antenna.
cablecableShow configured cable loss of external antenna.
If no arguments given, all information will be shown.

'set' command arguments:

2	л
/	4

default	Set default TX power.
	VALUE = TX power (dBm).
ext	Set gain of external antenna.
	VALUE = Gain of external antenna (dBi).
cable	Set cable loss of external antenna.
	VALUE = Cable loss of external antenna cable (dB).

Examples:

Show all information in TX power configuration:

7config txp show

Show configured cable loss:

7config txp show cable

Set external antenna gain to 10 dBi:

7config txp set ext 10

8.8 Log command group

This command group contains commands for configuring log production of the Eye.

By default, only the critical messages are logged. Currently, the supported commands are:

- show which shows the current log configuration.
- set
 - o level which sets the current level of logging
 - o default which sets default level of logging at system start-up
 - o target which sets logging target, ring buffer or NAND.

Log level set by 'set level' command remains active until restart of the system. Default log level after installation is "ERROR".

Log levels are the following:

- CRIT Critical messages
- ERROR Error messages
- WARN Warning messages.
- INFO Informational messages.
- DEBUG Debug messages.

Log levels are cumulative, i.e. the level CRIT logs only critical messages, WARN logs all levels including CRITICAL, ERROR and WARN messages. DEBUG logs all possible messages.

Log command group arguments:

'show' Show log configuration.
'set' command arguments:
 level Set log level.
 VALUE = CRIT | ERROR | WARN | INFO | DEBUG
 default Set default log level. This log level will be active
 when 7signal software starts.
 VALUE = CRIT | ERROR | WARN | INFO | DEBUG
 target Set logging target.
 VALUE = buffer | persistent
Examples:

Set log level to DEBUG:

7config log set level DEBUG

Set log level to WARN:

7config log set level WARN

Set default log level to ERROR:

7config log set default ERROR

Show default log level:

7config log show

- Set logging target to NAND flash:
 - # 7config log set target persistent

25

9 RESET BUTTON AND FACTORY RESET MODES

9 Reset Button

The hardware Reset button pinhole is located in the wiring pocket on the underside of the 6300 Sensor. It provides 3 different functions:

- 1. Hardware processor reset similar to power-on reset (momentary press of Reset)
- 2. Running Factory Reset (hold for 10 seconds)
- 3. Full Factory Reset at power-up (hold Reset during power-up for 10 seconds)

9.1 Reset

Momentarily pressing the reset button causes the processor to reboot similar to a power-up sequence or a software reboot. No programmed parameters are changed, the program simply starts running anew.

9.2 Factory Reset while running

Pressing and holding the reset button for 10 seconds while the 6300 Sensor is running will force a reset of all parameters stored in the device to the original factory (unprogrammed) settings. The password will be reset to the original factory state as well.

Once the factory reset sequence begins (after 10 second press), the blue LAN LED will flash 4 times, then all 5 LEDs are turned off and the unit reboots with default parameters reinstalled. It must be configured again to any customer settings as desired.

9.3 Full Factory Reset

This is a complete rebuild of the software partitions intended to recover "bricked" units that no longer respond to any commands or resets.

To perform a Full Factory Reset (rebuild) the reset button is pressed before powering up the sensor and held for 10 seconds during power-up before bootup of the firmware. The firmware program and all partitions of memory will be wiped (except the backup code partition) and the operating system will be rebuilt as well as the sensor application code.

When the Full Factory Reset 10-second countdown begins, the 5 LEDs will start circulating in a *five-ones marquee* scrolling pattern. After the 10-second countdown, all LEDs are turned off as the factory reset is performed. Finally, the unit reboots itself and comes up in factory clean condition. It must be configured again to any customer settings as desired.

10 OVER-THE-AIR MODE (OTA)

10. Over-The-Air Mode

Over the air backhaul allows the 7S6300 Sensor to operate without an Ethernet backhaul connection. Any one of the three WiFi bands, 2.4GHz, 5GHz or the 6GHz (6E) band can be allocated for backhaul. The other two bands are then available for Sapphire Eye WiFi sensing while the band used for backhaul is not available for sensing. Typically, the 2.4GHz band may be used for backhaul and the 5GHz and 6GHz bands are sensed and monitored.

10.1 How to Setup the 7S6300 for OTA Mode

- The 7S6300 Eye should have both the ethernet and DC power connected at setup.
- The Eye should be visible in Configurator and active (green indictor
- The Eye should be running with a minimum SW version of 19.66-COLTRANE
- On Configurator
 - 1. Define OTA settings
 - Go to "Manage" >>> "OTA configuration"

7SIGNAL ^{® File Edit View}	Manage	Tools	Window
JUNAL	<u>A</u> larm Con	figuration	
Network topology 🔀	Users and Access con		
	Networ <u>k</u> K		
Network topology	Te <u>s</u> t endp		
♀ Organizations ♀ ♦ QA ORG	Alarms		Þ
P Independence HQ	Network <u>C</u>	lients	
စု 🙆 Gotham City	S <u>L</u> A Definitions		
ዮ 烤 The Bat Cave ዮ 🛄 QA-7s6300 1210	Automated report configuration		
🗢 👜 Managed	Eye Softwa	are Manager	nent 🕨
🗠 🚰 Own	Security		•
"Meraki_OTA_WPA3-SAE" "Meraki OTA WPA2"	SSHD daer	non	
• K Office Space	<u>C</u> hange Pa	ssword	
	Test <u>P</u> rofil	es	
	OTA Confi	guration	
	Global opt	ions	
	Defa <u>u</u> lt Ey	e configurat	tions (Beta)

Right-click tree root on the left pane, select "Add configuration

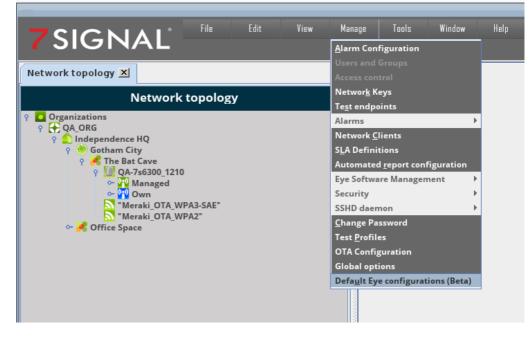
7 SIGNAĽ	File	Edit	View	Manage			
Network topology 🗵 🛛 OTA Con	figuratio	ns 🔀					
OTA Configurations							
2g_backhaul Add configuration							

 Check "Enable OTA" and select SSIDs and network keys that Eye will use to connect to Carat over wireless. Also give a name for the configuration. Click "Save"

OTA Configuration 2g_backha	ul 🗵
OTA Configuration	
Enable OTA	
Configuration name:	2g_backhaul
Test result reporting interval:	Pertest 🗹 In minutes 1
1st Management SSID:	"Meraki_OTA_WP. 🔻
1st Network key:	Meraki_OTA_W 💌
2nd Management SSID:	"Meraki_OTA_WP. 💌
2nd Network key:	Meraki_OTA_W 💌
3rd Management SSID:	
3rd Network key:	Open 💌
Save	

2. Define the default configuration for Eyes.

Go to "Manage" >>> "Default Eye configurations"



28

Right-click tree root on the left pane, select "Add default Eye configuration"

7 SIGNAI	ø File	Edit	View	Manage	T
Network topology 🗵 🛛 Def	ault Eye config	jurations (I	Beta) 🔀		
Default Eye	configuratio	ns (Beta)			
 Default Eye configurations (Be DefaultConfig_2 DefaultConfig_1 OTA-2G_DefaultConfig DefaultConfig_3 OTA-5G_DefaultConfig OTA-6G_DefaultConfig 	Add default Eye	e configuratio	on		

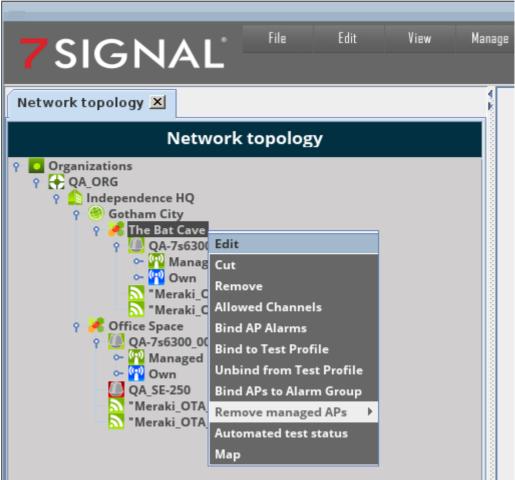
Select the OTA configuration just created in the drop-down list. Give a name for the configuration and click "Save"

Default Eye configuration (Beta) - OTA-2G_DefaultConfig 🗵							
Configuration name:	OTA-2G_DefaultConfig						
Test profile template:	OTA TestProfile_1	•					
SLA group:	None	-					
OTA configuration (Be	2g_backhaul	-					
Alarm group:	None 2g_backhaul						
Sonar:	Midwest1 cloud sonar	•					
Close Save							

3. Define default Eye configuration and OTA band to be used by Eyes

 Select an organization/location/service area - you can define the configuration on multiple levels in the network topology (Service Area shown below) 7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

Right-click topology element, select "Edit"



Select OTA band

dit service area - The Bat Cave 🔀	Edit service a	·ea	
Parameter	Current value	New Value	
Name:	The Bat Cave	The Bat Cave	
Description:			(optional
Default Service Area:	No	No	
Select OTA band (Beta):		2.4 GHz	•
		From parent	
Select defende Free er Servetier (Dete)		Undefined	
Select default Eye configuration (Beta):		2.4 GHz	
Save	1	5 GHz	
5000		6 GHz	

30

Select default Eye configuration

Edit service area - The Bat Cave 🔀			
	Edit service area		
Parameter	Current value	New Value	
Name:	The Bat Cave	The Bat Cave]
Description:			(optional)
Default Service Area:	No	No]
]
Select OTA band (Beta):		2.4 GHz 💌]
]
Select default Eye configuration (Beta):		OTA-2G_DefaultConfig]
Save		From parent	1
Jave		Undefined	
		DefaultConfig_2	
		DefaultConfig_1 OTA-2G_DefaultConfig	
		DefaultConfig_3	
		OTA-5G_DefaultConfig	
		OTA-6G_DefaultConfig	

 Click "Save". APs that were selected for the OTA backhaul will turn ORANGE in configurator (1).

7SIGN	٩Ľ	File	Edit	View	Manage	Tools
Network topology 🗵						
	Net	work top	ology			
0 0 0 0 0 0	y Cave s6300_1210 anaged "Meraki_ "Meraki_ "Meraki "Meraki "Meraki "Meraki	OTA_WPA2" OTA_WPA2" OTA_WPA3- OTA_WPA3- OTA_WPA3- OTA_WPA2" OTA_WPA2" OTA_WPA3-	_EE:55:B8:10 SAE"_1A:8D: SAE"_F2:55:I _06:8D:DB:B _EE:55:A8:10 SAE"_1A:8D:	0:33:32_A/N/ CB:B3:97:04 B8:10:33:32_ B3:97:04_B/G D:33:32_B/G/ DB:B3:97:04	AC/AX _A/N/AC A/N/AC/AX /N/AC N/AC/AX	3

- The 6300 in the topology tree should reboot at this point (red indictor), but if not a manual reboot may be necessary. Wait for reconnection (green indictor).
- Unplug the Ethernet cable of the Eye. Should disconnect from server (red indictor 10).
- Eye should connect back to the server (green indictor 0.).

7SIGNAL 7S6300 User Manual & Deployment Guide Version 1.4

APPENDIX A. LOGICAL CONNECTIONS

Sapphire elements and their logical connections are in the picture below:

- Eye a WLAN probe with both WLAN interface (WLAN client and analysis functions) and Ethernet interface (management functions).
- Sonar Server software emulating various business services for testing purposes. Deployment method is two-fold as follows: 7signal Solution: the application is running in hosts chosen by the customer. 7signal Site Miner: a dedicated mini-laptop is running the application.
- Carat centralized management software, a stand-alone application. Deployment method is two-fold as follows: 7signal Solution: the application running in a host chosen by the customer. 7signal Site Miner: a dedicated normal laptop running the application.
- Analyzer A web-application for measurement visualization that is deployed in conjunction of the Carat server software.
- Internet browsers Thin-clients for Application server. Not provided by 7signal.

<u> </u>	ye – Sonar connection					
	Еуе				Sonar	
TCI	P testing client TCP	/x 1		TCP te	esting server	TCP/80
М	OS downlink UDP/9 server	9999	3	MOS	G downlink client	UDP/x
МО	S uplink client UDP	/x 2			ıplink servei	UDP/50000 UDP/50001 UDP/50019
Conn ID	Description	Data content	Liste port(ening (s)	Remarks	
1	Test management and typical test connection	Test control message and pseudo-data	TCP/ Conf	80 igurable	Traffic is prop HTTP. Uses interface.	perly encapsulated Eye WLAN
			deplo	g Sonar byment		
2	MOS test, uplink direction	MOS test specific data	udp/5 5001	50000 – 9	interface. The	es Eye WLAN e number of port en 0 and 20. The

Eve – Sonar connection

s between 0 and 20. The Configurable port numbers are consecutive. during Sonar By default 10 ports are opened. installer MOS test 3 MOS test, downlink udp/9999 Optional. Uses Eye WLAN direction specific data interface. Configurable during Eye deployment

Main purpose: Eye connects through WLAN interface to the remote server that simulates or emulates business applications.

Important notice: The Sonar servers may be numerous and the network topology between Eye and Sonar may vary radically and could contain numerous firewalls. 7signal has no control over the network topology and cannot influence arbitrary devices and network elements between the endpoints. To ensure fluent deployment, the user/configurator has to have a thorough understanding of the network between the endpoints and the ability to affect all the network elements necessary.

To test and use the wireless connection the following variables must be known:

- ESSID test parameter to connect to a particular wireless network.
 - WLAN encryption

Network keys – pre-shared keys, certificates or similar - are stored in Eye file system by Carat application. <u>To be observed:</u> the target wireless network may be configured with MAC address restrictions so the MAC address of WLAN interface of the Eye unit must be white-listed as a network client. The Eye does not act as an access point of the wireless network. The Eyes WLAN MAC address can be discovered using the Configurator or via SSH and executing a ifconfig –a.

II. MOS test connections

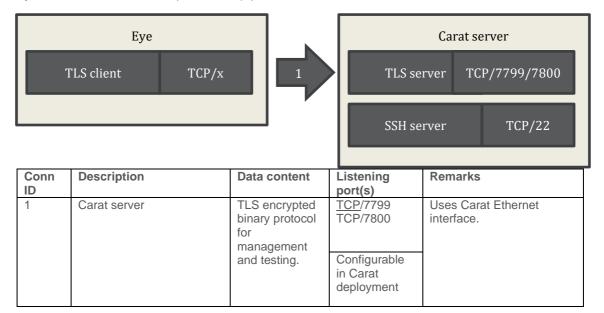
MOS test requires additional ports to be used. The MOS traffic test uses special-purpose traffic with an identical fingerprint to a VoWLAN call.

The Sonar may serve numerous Eyes concurrently and therefore it is able to listen to numerous UDP ports for incoming VoIP calls. Ports are listened on a per-need basis. One UDP port may serve one Eye at a time so the number of concurrent MOS tests on a single Sonar is dictated by the number of available ports that are configured during the Sonar deployment phase.

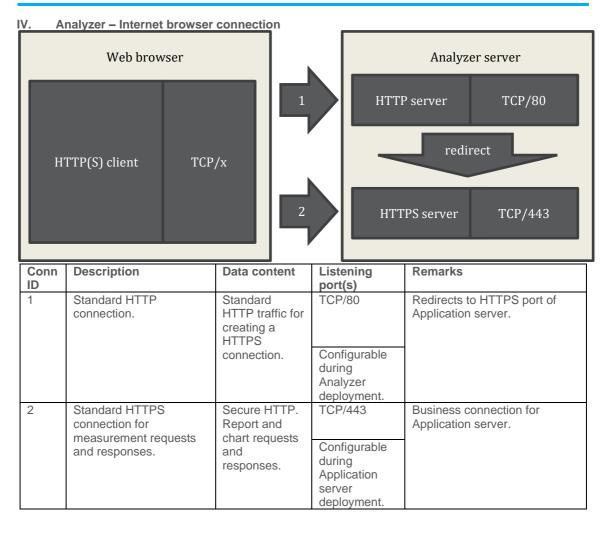
The Eye has only one UDP port open for VoIP calls as it communicates with a single Sonar at a time.

III. Carat – Eye connection

Eyes connect to Carat server ("Cloud setup").



In this case the Carat acts as a server and Eyes are clients.



APPENDIX B. BANDWIDTH REQUIREMENTS

NOTE: the volume estimates are estimates and vary based on the configuration.

I. Eye – Sonar

From	То	Medium	Traffic motivator	Volume estimate	Major factor
Eye	Sonar	WLAN	Automated test engine and interactive testing by users.	Low, each request is a few hundred bytes. Eye acts as one WLAN end-user would do, one operation per minute.	The test profile that the Eye is running. In case of MOS test VoFi traffic is transmitted as long as requested in the test parameters, constant traffic at the rate of 100 kBs/s.
Sonar	Eye	WLAN	Responses to client.	Typically pseudo- data that varies based on the test parameters.	MOS test most probably contain significant amount of data.

For example, the TCP download test transfers by default 2 megabytes of data that does not take long. The amount of data is exceptionally high for data transfer in a logistics environment but on the other hand in office environment transfer of this size is relatively low. The test parameter should be adjusted, either to simulate typical transfer or to save the bandwidth while keeping the transfer size high enough to give measurements out of the network.

II. Eye – Carat/Carat – Eye

From	То	Medium	Traffic motivator	Volume estimate	Major factor
Carat	Eye	Ethernet	Configuration actions and manual testing by users.	< 1 kB/minute. The binary protocol for requests is volume-efficient.	Duration of one test varies from a few seconds to almost minutes per request depending on the test type.
Eye	Carat	Ethernet	Responses to client.	100 kB /minute.	Spectrum Analysis and MOS test most probably contain significant amount of data.

The data transferred in most cases is results of analysis, sometimes raw measurements. Naturally the number of Eyes is directionally proportional the traffic load as each Eye connection are independent and concurrent. One single Eye typically executes a test in one minute in the average. However, there are tests that finish in 10 seconds (practical minimum) and few tests run few minutes. The communication protocol is both minimal and binary so the traffic from Carat to Eye is very economic. The measurement result minimum is around 100 bytes in one message and the top range is the spectrum measurement (not available in all configurations) that returns approximately 300 times a 50 byte result unit.

In data communications sense the traffic for single Eye is minimal.

III. Analyzer server – Analyzer client (browser)

From	То	Medium	Traffic motivator	Volume estimate	Major factor
Analyzer	Clients	Ethernet,	User actions	Volatile. Like	User activity. Per any request
host	in WWW	general networking		one HTTP client.	the amount of requested KPIs is the driving factor.

There is no continuous machine-to-machine interaction, all activities are initiated by the user. The amount of traffic depends completely on user-decisions. Server output typically contains graphics. Medium duty cycle

APPENDIX C. LED INDICATOR STATE TABLE

The 7S6300 Sapphire Eye has five LED status indicators on the top cover which can double as error code indicators according to the following state table.

- Power-on LED indicator (amber)
- Wired Ethernet network connection indicator (blue)
- 2.4GHz radio activity indicator (blue)
- 5GHz radio activity indicator (blue)
- 6GHz radio activity indicator (blue)

Power LED (Amber)	Ethernet LAN LED (Blue)	2.4 GHz LED (Blue)	5.0 GHz LED (Blue)	6.0 GHz LED (Blue)	Description	
Off	Off	Off	Off	Off	Power off.	
On	Off	Off	Off	Off	Power on, sensor daemon not running yet	
On	0.5 seconds on 5 seconds off	Off	Off	Off	Power on, sensor daemon running but not yet connected to SE cloud.	
On	2 seconds on 2 seconds off	Off	Off	Off	Power on, sensor daemon running and connected to SE cloud. Sensor is not executing measurements (idle state)	
On	On	Off	Off	Off	Power on, sensor daemon running and connected to SE cloud. Sensor is executing a passive measurement.	
On	On	On	Off	Off	Power on, sensor daemon running and connected to SE cloud. Sensor is executing an active measurement on 2.4 GHz band.	
On	On	Off	On	Off	Power on, sensor daemon running and connected to SE cloud. Sensor is executing an active measurement on 5.0 GHz band.	
On	On	Off	Off	On	Power on, sensor daemon running and connected to SE cloud. Sensor is executing an active measurement on 6.0 GHz band.	
On	0.5 seconds on 0.5 seconds off	Off	Off	Off	Power on, sensor daemon running and connected to SE cloud. Identification mode (can be turned on/off in Configurator)	

NOTE: There is a special LED sequencing pattern used to indicate a factory reset is being performed. This is described in Section 9, RESET BUTTON AND FACTORY RESET MODES.

APPENDIX D. DOCUMENT VERSION TABLE

Version	Date	Description	Author	Approved by
1.0	January 3, 2024	7S6300 document derived from previous all models Source_User_Doc_Deployment_release_9_0	Don Sloan, Jussi Haakana, Marko Pirinen	Ted Schneider
1.1	January 15, 2024	Added Section 9 "Reset Button and Factory Reset Modes"	Don Sloan, Jussi Haakana	Ted Schneider
1.2	May 16, 2024	Changed document name to "7S6300 User's Manual & Deployment Guide" per FCC audit	Don Sloan	Ted Schneider
1.3	July 1, 2024	Added Section 10. Over-the-Air Mode	Joe Milano, Don Sloan	Ted Schneider
1.4	Sept 25, 2024	added LED error states in Appendix C	Don Sloan	Ted Schneider